



## **GUTTER HELMET® MANUFACTURER'S WARRANTIES:**

### **Lifetime Material Warranty**

Southeastern Metals Mfg. Co. Inc. warrants to the original consumer purchaser that the Gutter Helmet® products covered by these Warranties be free of defects due to faulty material or workmanship for the lifetime of the original consumer purchaser of the Gutter Helmet® product, under normal use and maintenance, and subject to the exceptions, limitations, disclaimers and other terms and conditions contained in these warranties. Gutter Helmet® products with PermaLife™ coating will not crack, chip or peel and will resist fading, chalking and the effects of corrosive air pollution. This Material Warranty is transferable by the original consumer purchaser, subject to the inspection, certification, exceptions, and terms and conditions contained in these warranties.

### **Lifetime Performance Warranty**

Lifetime Performance Warranty Southeastern Metals Mfg. Co. Inc. warrants to the original consumer purchaser of the Gutter Helmet® products covered by this Performance Warranty, that Gutter Helmet® products will keep gutters free flowing, subject to the exceptions, limitations, disclaimers and other terms and conditions contained in these Warranties. Free flowing is hereby defined as the movement, or the act of flowing, rinsing or circulating of rainwater (i.e. your gutters will not clog). Gutter Helmet® products are engineered to transfer all but inconsequential runoff droplets into the gutter system when properly installed and maintained. It is the responsibility of the installing dealer to assure that the Gutter Helmet® system performs as designed and has been properly attached to your home without damaging the integrity of the structure. Gutter Helmet® products may be installed over or under shingles as per factory specifications. Secondary runoff may be experienced at the termination of long or steep valleys.

### **Warranty Service**

Gutters and downspouts must be thoroughly cleaned, gutters properly aligned and pitched, and all screens removed at the time of installation of the Gutter Helmet® system. This material warranty may only be transferred by the original consumer purchaser; upon the inspection and re-certification of the installed gutter protection system by a Company- designated representative; and upon receipt of the completed transfer card (sent to you upon warranty registration) and payment of a \$150 transfer fee to Southeastern Metals Mfg. Co. Inc., postmarked within 45 days of the transfer of home ownership.

### **Warranty Service**

Safely store this Warranty information for future reference. Proof-of-purchase documents must be presented before Warranty Claim can be processed. Acceptable proof of purchase includes only: a copy of your e-mailed registration warranty, or a signed and dated copy of the original dealer sales agreement. ALL claims under this Warranty for performance failure or defect are the sole responsibility of the installing dealer and must be submitted to the installing dealer for resolution. ALL claims under this Warranty for material failure or defect in must be submitted in writing and by registered mail, to

Southeastern Metals Mfg. Co. Inc., Gutter Helmet® Warranty Dept., 11801 Industry Drive, Jacksonville, Florida 32218. Claims must be submitted promptly after discovery of the claimed defect and within the Warranty period. Reasonable time should be allowed for inspection purposes. The material claim obligation of Southeastern Metals Mfg. Co. Inc. under this Warranty shall be performed only by persons designated by Southeastern Metals Mfg. Co. Inc. for that purpose and is subject to all other provisions of this Warranty. If, after inspection, Southeastern Metals Mfg. Co. Inc. determines that the claim is valid in accordance with the terms of the Warranty, Southeastern Metals Mfg. Co. Inc. agrees, only and at its option, to repair, replace or refund the purchase price of the failing part of the Gutter Helmet® product. If Southeastern Metals Mfg. Co. Inc., at its option, determines to replace any or all Gutter Helmet® product, and if Gutter Helmet® product as originally installed is no longer available, Southeastern Metals Mfg. Co. Inc. shall have the right to substitute Gutter Helmet® product designated by it to be of equal quality. Minor color variations may exist between replacement product and the originally installed product, and is not indicative of a defective product. If, at Southeastern Metals Mfg. Co. Inc.'s option, a purchase price refund is conveyed to the original consumer purchaser, all warranties are terminated, and repair, replacement or removal of the Gutter Helmet® product shall become the sole responsibility of the original consumer purchaser.

Warranty service, and/or payment in lieu of service, may be affected by the occurrence of outstanding installation debt by the original consumer purchaser to the installing dealer. Non-warranty calls for repair or adjustment may result in a service charge.

#### **Exclusion to Warranties**

These Warranties are granted to the original consumer purchaser only, cover only the manufacturing defects as specified herein, and terminate immediately upon the transfer of home ownership, unless the terms for transfer are met (see "Conditions & Transferability" above). Southeastern Metals Mfg. Co. Inc. does not warrant, and will not be responsible for any costs, defects or damages with respect to the installation, removal, repair, or re-installation of any Gutter Helmet® products or components. This Warranty does not cover any other damage or material failure including, but not limited to, damage caused by occurrences beyond the control of Southeastern Metals Mfg. Co. Inc., such as settlement of the building, failure of the structure (including foundations and walls), use of incompatible accessories, faulty or improper installation, re-installation, normal weathering, chemical pollutants, normal fading, fire, flood, lightning, high winds, windblown objects, earthquake, hurricanes, ice dams, icicles and/or ice storms, atmospheric conditions or weather of catastrophic nature as defined by the US Weather Bureau, other acts of God, intentional acts, unreasonable use or failure to provide reasonable maintenance. Adjustment or tampering with an installed Gutter Helmet® system by any unauthorized person (painters, roofers, etc.), or misalignment caused by foliage, tree limbs, and ladders placed against gutters or Gutter Helmet® product will void these warranties. In regions where tree sap or pine resin is prevalent in excessive amounts, the exposed surface of the Gutter Helmet® system may require periodic rinsing to prevent organic build-up and minor runoff. The geographic location, the quality of the atmosphere and other local factors over which Southeastern Metals Mfg. Co. Inc. has no control, may contribute to the severity of these conditions. Painting the specially coated Gutter Helmet® product will void this warranty. The formation of icicles is not a warranted defect.

#### **Remedy and Rights**

These Warranties of Gutter Helmet® product are the only expressed Warranties provided by Southeastern Metals Mfg. Co. Inc. No employee, representative, agent, nor any other person, has authority to assume or incur on behalf of Southeastern Metals Mfg. Co. Inc. any obligation, liability or responsibility in place of or in addition to these Warranties.

IN NO EVENT SHALL THE DURATION OF ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE BE LONGER THAN THE DURATION OF OWNERSHIP AND OCCUPATION, BY THE ORIGINAL GUTTER HELMET® PRODUCT CONSUMER PURCHASER (OR SECONDARY HOMEOWNER AS PER THE ABOVE STATED CONDITIONS FOR TRANSFER), OF THE HOME ON WHICH THE GUTTER HELMET®

SYSTEM IS INSTALLED. SOME STATES DO NOT PERMIT ANY LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, AND THEREFORE THE IMMEDIATELY PRECEDING SENTENCE MAY NOT APPLY. IN NO EVENT SHALL Southeastern Metals Mfg. Co. Inc. BE OBLIGATED OR LIABLE FOR INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES OF ANY KIND FOR THE BREACH OF ANY EXPRESS OR IMPLIED

WARRANTY OF GUTTER HELMET® PRODUCTS. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND THEREFORE SOME OR ALL OF THE IMMEDIATELY PRECEDING SENTENCE MAY NOT APPLY. THESE WARRANTIES PROVIDE SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

#### **Registration of Warranties**

This Limited Warranty must be validated by registering your warranty at [www.gutterhelmet.com/warranty.cfm](http://www.gutterhelmet.com/warranty.cfm) no later than forty-five (45) days after the installation.

#### **GUTTER HELMET® SYSTEM MAINTENANCE TIPS:**

- Alignment and spacing is critical for performance excellence. Unauthorized adjustments or removal and replacement will immediately void the warranty.

Don't allow ladders to come in contact with the installed Gutter Helmet® system, as damage may occur.

- Gutter Helmet® is a closed system that channels rainwater into the gutter at the pre-set gap along the gutter front. If gaps, spacing or misalignment allow debris, birds or animals to enter the system, contact your installation dealer for service.
- During manufacture and installation, natural oils may adhere to Gutter Helmet® and cause minor runoff on newly installed systems. This is normal and will diminish after 30 days.
- Damage caused by circumstances beyond our control are not covered by this warranty, such circumstances include hail and other weather-related incidents. Repairs should be made immediately to maintain peak performance. If damage or misalignment does occur, please call your installing Gutter Helmet® dealer for service.
- Gutter Helmet® features a patented PermaLife™ coating. Paint and waterproofing chemicals defeat the purpose of this coating, reducing performance is reduced. Painting the Gutter Helmet® system voids the warranty. Gutter Helmet® prevents the damage to your gutters caused by ice buildup and freeze-thaw expansion. Icicles are an indication that Gutter Helmet® is protecting the investment in your guttering system and are not indicative of performance failure.

- Periodic spray cleaning with a high pressure garden hose nozzle or pressure washer will maintain optimum performance. In regions where excessive tree sap, hardwood tree tassels and/or pine resin are prevalent, the front edge may require additional periodic cleaning.

**GUTTER HELMET® TRANSFERABLE REGISTRATION**

- Complete reverse side at time of home sale.
- Transfer request must be post-marked within 45 days of transfer of home ownership as per the "conditions" portion of warranty.
- Enclose this form, a copy of the original proof of purchase and a check payable to Southeastern Metals Mfg.

Co. Inc. in the amount of \$150.00.

- Inspection and recertification will be scheduled within 30 days of receipt.
- Mail card, check and proof of purchase within 45 days to:

Southeastern Metals Mfg. Co. Inc. Gutter Helmet® Warranty Registration

11801 Industry Drive

Jacksonville, Florida 32218

------(cut here)

**TRANSFERABLE REGISTRATION FORM:**

**SELLER:**

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State / Province: \_\_\_\_\_ Zip / Postal Code: \_\_\_\_\_ Email: \_\_\_\_\_

**NEW HOMEOWNER: (Transferee)**

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Transfer Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Telephone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ E-mail: \_\_\_\_\_

Signature of acknowledgement: \_\_\_\_\_

------(cut here)

*In the event you sell your home, please give this warranty to the new homeowner - Gutter Helmet must receive this completed form to honor any warranty claims by the new homeowner (transferee).*